# **MORDRED** NGUYEN - Nguyen Minh Duy

# About Me

Crypto Consultant and Swinburne University student with years of experienced in crypto investments, trading strategies, and blockchain technology. Skilled in technical support, Al integration, and client-facing roles. Passionate about enhancing user experience in dynamic environments like MEXC Angels.



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Ho Chi Minh City

#### LANGUAGE

- English (Proficient)
- Vietnamese (Native)

#### **EXPERTISE**

- Crypto Understanding
- Creativity
- Economy
- Negotiation
- Critical Thinking
- Leadership
- Al Integration

#### **EXPERIENCE**

## **Crypto Consultant** Freelance | 2021 - Ongoing

- Provide expert advisory on cryptocurrency investments, trading strategies, portfolio management, and airdrop optimization.
- Actively trade and manage investments across various crypto platforms, identifying profitable opportunities.

## Web Developer & Al Integration (Blockchain) Freelance Contracts | Ongoing

- Developed websites and integrated AI and Blockchain tools for performance optimization and process automation.
- Specialized in troubleshooting technical issues to improve user experience and operational efficiency.

# **Technical Support & Tool Specialist** Genlogin Software | 2022 - 2024

- Developed browser automation tools and provided live chat technical support to clients.
- · Resolved technical issues efficiently, guided users, and maintained high satisfaction in a fast-paced work environment.

# **IELTS Tutor & Teaching Assistant NQH IELTS**

- Prepared students for IELTS exams through tailored study plans and constructive feedback.
- Supported academic activities and student learning, enhancing communication, organization, and problem-solving skills.

#### **EDUCATION**

#### **Swinburne University**

Bachelor of Software Development 2023-2026

#### **SKILLS SUMMARY**

Cryptocurrency Knowing

Customer Support 92%

Communication 91%

**Product Promotion & Sales** 85%

Multitasking 85%